



### Part 3: Advice, Conditions and Manual for e-Tax Invoice & e-Receipt

The Applicant whose name appears in the application and who has affixed their signature in the application (the "Applicant") agrees to use e-Tax Invoice & e-Receipt with KASIKORNBANK PUBLIC COMPANY LIMITED ("KBank") as follows:

#### Advice, Conditions and Manual for General Service Use

1. The Applicant wishes to request KBank to take the following actions:

- 1.1 Submit the application for issuing, delivering and storing e-Tax Invoice or e-Receipt on behalf of the Applicant to the Revenue Department.
- 1.2 Issue and store e-Tax Invoice and/or e-Receipt.
- 1.3 Deliver e-Tax Invoice and/or e-Receipt that KBank has issued per this Application to the buyer of goods or the user of services offered by the Applicant (except where the Applicant has stated that the Applicant shall themselves deliver e-Tax Invoice and/or e-Receipt to the buyer of goods or the user of services offered by the Applicant).
- 1.4 Take other actions related to the actions per 1.1-1.3 on behalf of the Applicant, which shall be within the scope, period and per the steps and conditions determined by KBank.

2. Aside from the action under Item 1, if the Applicant wishes to request KBank to submit data related to e-Tax Invoice and/or e-Receipt that KBank has issued in accordance with this Application to the Revenue Department via the Revenue Department's electronic system on behalf of the Applicant, the Applicant shall inform KBank of the request in writing under the conditions as determined by KBank, and it shall be deemed that the request shall be binding until KBank has been otherwise notified.

3. The Applicant agrees to provide KBank complete and accurate information for the purpose of service provision within the period and per the format and method as determined by KBank. The Applicant accepts that KBank may legally use the data for said purpose.

4. The Applicant agrees to pay remuneration for using the service regardless of whether it is called a fee, service charge or another name within 15 days of the following month, and agrees to allow KBank to debit the deposit account given by the Applicant.

The Applicant agrees to be solely responsible for taxes, duties, expenses, including any cost as required by law. If KBank has to make advance payment for the costs, taxes, duties and/or such expenses mentioned in the preceding paragraph on behalf of the Applicant, the Applicant agrees to repay them to KBank immediately.

The Applicant agrees to authorize KBank to debit the deposit account of any type that the applicant holds with KBank or the sum under the possession, care and/or authority of KBank, regardless of how KBank has obtained such possession, care and/or authority, for payment of debt and/or liabilities of the applicant immediately, without prior notice. KBank shall send evidence of account debit to the applicant.

In the event that the Applicant changes the deposit account specified in the application, at any time and for whatever reason, the conditions for the use of this service shall be enforced the new deposit account, in all respects.

5. Change in Conditions of Service Usage

- 5.1 If the change in conditions of service usage causes the Applicant to incur more burden or risk, such a change shall require prior consent from the Applicant.
- 5.2 If other conditions are to be changed, the applicant agrees to authorize KBank to make the change as it deems appropriate. If the change affects the applicant's use of the service (such as adjustment of service fees to reflect rising costs, change to service channels, change to due date), KBank shall expressly communicate, or give notice of, material information of the change to the applicant at least 30 (thirty) days in advance or within the period required by law.
- 5.3 If KBank is required by law and/or rules and regulations to proceed with change in other specific conditions, the Applicant agrees to authorize KBank to act in compliance with the law and/or rules and regulations.

6. Termination of the service and consequences Termination of the service and consequences

6.1 The Applicant agrees that KBank has the right to suspend and/or terminate the service, whether in whole or in part, or for any particular applicant, at any time, with prior notice given to the Applicant. Regarding the following incidents, the Applicant agrees that KBank can immediately suspend and/or terminate the service, whether in whole or in part, as KBank deems appropriate. The Applicant agrees that KBank will not be held responsible for damages caused by the following:

6.1.1 The Applicant has provided any inaccurate and untruthful information, details, certification or confirmation, or they may cause any material misunderstanding.

6.1.2 There is any factual information that leads KBank to believe that the information and/or details that the Applicant has given to KBank in order to undertake the operations under this Application or the use of the service by the Applicant may cause negative impacts or affect the rights of KBank or of the third party, or the Applicant has an unlawful intention, which may be detrimental to public order and morality, or may cause KBank to breach any laws and/or requirements, or may affect KBank's image.

6.1.3 The Applicant has breached any item of the conditions of this service, including failure to pay fees/service charges/expenses/penalty fees/taxes and stamp duties.

6.1.4 Any other event occurs or may occur which makes KBank believe that it has an effect on business operations or debt servicing ability of the Applicant, including but not limited to the dissolution of the Applicant's business, the withdrawal of the Applicant's business registration, and the suspension or liquidation of the Applicant's business operations.

6.1.5 KBank cannot deduct funds to undertake the operations under this Application and/or the conditions for the use of this service.

6.1.6 KBank shall comply with applicable laws, rules and regulations.

6.2 If the Applicant wishes to terminate the service under the conditions for the use of this service, the Applicant shall inform KBank in writing at least 30 (thirty) days in advance via KBank channels, and shall follow the procedures as determined by KBank. KBank shall, without delay, proceed to terminate this service as desired by the Applicant within 30 (thirty) days from the date KBank has been notified of the service termination and completely received related documents from the Applicant, and the termination will be effective after KBank informs the Applicant.

6.3 The Applicant shall no longer be entitled to issuance of e-Tax Invoice and/or e-Receipt to the Revenue Department provided that the Applicant has terminated the issuance, the submission and retention of e-Tax Invoice and/or e-Receipt. The Applicant shall inform KBank of the termination at least 30 (thirty) days prior to the intended termination date.

6.4 Termination of the conditions for the use of this service, for whatever reason, shall not abrogate the Applicant's obligations set forth herein until the Applicant completely fulfills those obligations.

7. The Applicant agrees that KBank and the Applicant shall be subject to laws, regulations, directives, request for cooperation and any regulation of the Bank of Thailand, court of law, regulatory and supervisory agencies, any other competent authorities (as the case may be) at present and/or in the future (hereinafter collectively referred to as Related Laws and Regulations). Whenever there is any change in Related Laws and Regulations, the Applicant agrees to comply with the Related Laws and Regulations without delay, of which KBank shall give notice to the Applicant. If the Applicant fails to comply therewith and non-compliance has resulted in a penalty fee, damages and/or other expenses collected from KBank, the Applicant agrees to be immediately responsible for such penalty fee, damages and/or expenses in the amount equal thereto.

8. The Applicant certifies that any document, information and any details shown and/or provided to KBank in any form, either by the Applicant or by the person assigned by the Applicant, are complete, accurate and up-to-date, and the data can be used for providing services and updating the data in KBank's system. The Applicant is entitled to and legally competent to use the service and conduct any transaction related to this service. Should an error occur due to the fact that said details are not complete, accurate or up-to-date, or the Applicant is not entitled to or legally competent to use the service or conduct any transaction related to the service, the Applicant agrees to accept sole responsibility.

9. If the Applicant wishes to revise the data and/or details, the Applicant shall inform KBank in writing at least not less than 30 (thirty) days in advance or per the method as determined by KBank.
10. In case of force majeure or any other cause that prevents KBank from providing the service, the Applicant agrees to authorize KBank to consider providing the service or taking actions as appropriate. The Applicant agrees to cooperate with KBank to the fullest extent of the Applicant's ability and in every way, per KBank's request, for improvement of KBank's service for the convenience of the Applicant in using the service.
11. The Applicant agrees that KBank may transfer the rights, benefits and/or duties, either in whole or in part, under the conditions of this service to any individual and/or financial institution, as KBank deems appropriate, without any consent from the Applicant, but with notice given to the Applicant. Nonetheless, the Applicant cannot transfer the rights, benefits and/or duties, either wholly or partly, under the conditions of this service to any individual and/or financial institution, unless a prior written consent is given by KBank.
12. Any delays or exemptions in exercising rights by a contracting party under the law or this agreement shall not be regarded as the contracting party's relinquishing such rights to take action with another contracting party, or giving consent to another contracting party for non-compliance with the agreement in such a case.
13. Any letter, correspondence, notice and information which KBank has sent to the Applicant per the Channel for Receiving Information specified in the application, whether by hand or by postal mail, either registered or unregistered, or by email or short message service (SMS) or other channels for receiving information, shall be deemed as having been duly sent to the Applicant, regardless of whether it is received or not, or it cannot be delivered for whatever reason. If there is any relocation or demolition of, or change in the Channel for Receiving Information, the Applicant shall immediately inform KBank thereof in writing.
14. If any content in the conditions of this service becomes void, illegitimate, invalid or unenforceable, the other remaining content shall remain legally valid and enforceable; it shall not be affected by voidability, illegitimacy, invalidity or unenforceability of that content.
15. The conditions of this service shall be governed by and construed in accordance with Thai law, and the court of competent jurisdiction in Thailand will have exclusive jurisdiction in case of dispute.
16. The conditions of this service shall be an integral part of the application.

**Advice, conditions and manual for specific service**

When first logging in to the system or resetting the password, the Applicant will receive an email for identity verification, and the Applicant can set the password via the "Activate Account" button provided in the email. After clicking on this button, the Applicant will be redirected to a webpage to request a one-time password (OTP) and then enter the OTP received via SMS, and the new password twice to ensure that it has been typed correctly.